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Perceptions of health workers in the working area of Amplas Community Health Center, Medan, North Sumatra towards interprofessional collaboration

Yaumil Reiza

University of Sumatera Utara, Indonesia

Interprofessional collaboration improves the effectivity of health service and patient safety in order to facilitate quality services. However, many health workers have yet to share the same perception towards interprofessional collaboration because of various assumptions in the work field. This study aims to know the perception of health workers in the working area of Amplas Community Health Center, Medan, North Sumatra towards interprofessional collaboration. This study used cross-sectional approach and total sampling technique. The data were collected using the adapted version of The Jefferson Scale of Attitudes toward physician-nurse collaboration questionnaire. The results showed that from 76 health workers who participated in this study, 60.5% of the respondents had fair perceptions about interprofessional collaboration, while 27.6% had fair perceptions and the remaining 11.8% had bad perceptions. Perception levels varied among the health workers based on their workplaces, profession types, age groups and educational levels. Among those variables, workplaces and age groups were found to have significant correlation with the health workers' perceptions towards interprofessional collaboration (p=0.010 and p=0.000, respectively), whereas profession types and educational levels were not (p=0.482 and p=0.226, respectively). In conclusion, the perceptions of most health workers in the working area of Amplas Community Health Center, Medan, North Sumatra was fair. It was suggested for health workers to improve their skills and behaviors in interprofessional collaboration in order to provide quality health services.

yaumilreiza@yahoo.com

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