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### Leadership in the doctor- patient interaction

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**Statement of the Problem:** Modern medical care requires teamwork, therefore it requires leadership competency. As a care coordinator, Primary Care Physician (PCP) requires planning, organizing, implementation, and evaluation for their works. Therefore, a model of leadership in medicine is needed to be implemented in Primary Care.

**Methodology & Theoretical Orientation:** A literature search was conducted during research about developing care coordinator instrument and its relationship with leadership. All keywords were collected and formed into framework.

**Findings:** Transformational leadership was stated as a leadership style that is suitable for health services. It is similar to patient centered approach which understands ideas, concerns, and expectations of patients. A transformational leadership also explore ideas, concerns, and expectations of followers, open to aspirations and needs of followers, provide stimulation, explain vision and objectives, encourage followers to pursue these objectives, and reach mutual agreement for goals achievement. It was identical to the interaction of physicians (as leader) and patient (as follower). Patients generally need encouragement and motivation, and physician should understand the real needs of patient. Thus, patient's case management should be well prepared and explained in accordance to patient's needs and can be agreed upon as well as implemented with the appropriate respective roles. A leader needs to do various aspects related to the managerial process for carrying out the implemented activities. The same management process can also be done by PCP in carrying out various activities required to achieve patient's target management. Such activities include planning up to building networks.

**Conclusion & Significance:** Primary Care Physicians are expected to have leadership competencies and transformational leadership to support their performance as care coordinator. This capability can be gained through capacity strengthening based on patient's needs with holistic, comprehensive, integrated, and continuous approach, as well as building relationships with other stakeholders.

### Biography

Retno Asti Werdhani is working as Academic Staff Member from the Department of Community Medicine, Faculty of Medicine of Universitas Indonesia. She joined as a Faculty Member because she had a passion in primary care and wanted to involve in Primary Care Physicians (PCP) development through education, health service and research. Her current dissertation is on the development of care coordinator instrument measurement for PCP; she got Cum Laude results and is on the process for intellectual license's right.

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