

Competency Based-Assessment Using Electronic Rubric: Implementation on Manual Polishing Practice in Housekeeping

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Abstract

The purpose of this study was to produce several matters regarding competency of manual polishing practice in housekeeping: 1) to implement competencybased assessment using an electronic rubric on hand-operated polishing practices in housekeeping department; 2) to achieve competency of manual polishing practices in housekeeping. Then, we also examined the competency achievement of the practice, most of the intern. This was also declared as a competent based on the result from internal and external based-assessment on manual polishing practices in housekeeping. To this end, a descriptive method was conducted. Among the process, internal and external examiners were involved as a primary data. The data were collected by interviews, observation, and competency assessment using an electronic rubric. The data were analyzed by both qualitatively and quantitatively. Finding of this research is (i) electronic rubric is an effective way to understand the competency of housekeeping; and (ii) competency based-assessment on manual polishing practices external examiners was done through the moderation process. Finally, this assessment tool showed good qualities of

housekeeping. This result can be recommended to policymakers as a decent reference implemented at briefing pre-internship and at a process of industrial practices in housekeeping in the hotel.

Vocational school has so many fields that provide the interest and talent for the students. One of them is Hotel Accommodation. Vocational competency in the hotel accommodation is housekeeping. The standard competency is cleaning areas and tools. Cleaning the locations and tools is one of the competencies that should be taken by the students in vocational school in Hotel Accommodation program before they could perform it in the field. The courses available in the competency skills are housekeeping, laundry, and front office. The Primary material of Housekeeping in vocational school covers general area of hotel, including cleaning tools,, chemicals, as well as object and kinds of dirties. This also includes the procedure of general cleaning area using both machinery and manually.

One of the competencies for equipping the students is to have the work competency according to the needed standard of the work world is practical competency. The learning practice has a very important role because through this learning, the students have to master the skill optimally in the practice competency. To discover how far their authority in the specific competency, appraisal instruments that can evaluate the degrees of accomplishment dispassionately and legitimate are required. The role of the teacher as an evaluator turns out to be significant in the phases of arranging, executing, and revealing the aftereffect of understudies as per their accomplished ability.

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